

QUALITY POLICY

Merit is a global supplier of automotive components to Original Equipment Manufacturers (OEM) focusing on driver Human Machine Interface (HMI) within the cockpit. Merit products combine electronics with plastic assemblies and are integrated in the car electronic architecture. Our products provide a balanced harmony within the cockpit with predefined color, touch, feeling, as well as sound characteristics known as TALCS (Touch, Appearance, Light, Color, Sound).

Merit is a customer-focused organization dedicated to deliver outstanding products by fulfilling all applicable requirements. Maintaining high quality and product safety standards remains as our top priority. To manage a global business with ever-increasing effectiveness and efficiency, we maintain our Quality Management System named Merit Business System in accordance with IATF 16949:2016 and ISO 9001:2015 standards.

Our value contribution to society is supplying our customers high quality and safe products, likewise an equitable reward program for our employees and suppliers. This will be achieved by our commitment to:

- ✓ Designing in a high level of safety into our products
- ✓ Maintenance and improvement of the Merit Business System
- ✓ Continuous improvement of our processes and products
- ✓ Standardized processes to reduce variation
- ✓ Care for employees, increasing their knowledge and skills
- ✓ Building of trust inside and outside the organization
- ✓ Developing partnerships with suppliers

Our Quality Statement *Together for Excellence* is supported by our Core Values.

Acting in accordance to our Core Values enables **Value Creation** and **Growth**.



The above Quality Policy is communicated to all employees of our company, as well as systematically evaluated by Management to keep it current and relevant.

Bernd Hesse

Managing Director

Maciej **Andreas** Rogelio Victor Francesc Marco Zsanett Yuxin Zhu Husak **Falke** Chavarria Repcevolgyi Göckede Casero Husal Global Global Global Global Global Global Managing Director **Global Operations** Engineering Purchasing HR Finance Sales IT Director Director / QMS China Director Director Director Manager Director Representative

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